



## **DELIVERING DATA STRATEGY AT A LARGE HOME INSURANCE PROVIDER**

### **THE CLIENT**

The client provides home emergency insurance cover and domestic repairs to a significant proportion of homes in the UK. It has operations in the UK, France, and US.

### **THE CHALLENGE**

As a part of re-evaluating its value proposition, the client undertook a comprehensive target operating model programme across all business as well as IT functions. An as-is analysis across their BI operational landscape uncovered a number of major hotspots across the areas of people, process and technology.

### **THE SOLUTION**

InforMeta reviewed the results, conducted further interviews, and categorised key findings into appropriate categories. It conducted root cause analysis of the hotspots and presented to the board. InforMeta then proposed options and recommendations for driving changes in areas of people, process and technologies. InforMeta suggested a number of initiatives with projected costs that would help resolve the client's major worries in BI.

### **THE BENEFITS**

The client was able to get a sense of where their BI problems stemmed from and the degree to which the problems impacted its business. Clear linkage between prevalent hotspots, proposed initiatives, and accomplished capabilities helped client prioritise key initiatives and utilise the change budget more wisely. InforMeta's approach also helped expedite high level architecture work to a great degree, thereby helping turnaround delivery of quick wins swiftly.