



MANAGING ARCHITECTURE CHANGE INITIATIVES IN SOLVENCY II PROGRAMME IN A GLOBAL INSURANCE COMPANY

THE CLIENT

The client is a global insurance company which is organized into three core business segments: General Insurance, Global Life and Farmers. The company employs around 60,000 people serving customers in more than 170 countries and territories across the globe.

THE CHALLENGE

The client was undertaking a number of large change initiatives cutting as people, process and technology as a part of Solvency II programme. The client was struggling to carry out all the initiatives in a cohesive manner due to lack of collaboration, poor documentation of previous work, and inadequate framework to manage change programmes.

THE SOLUTION

Our team evangelised the use of PlanningIT, an Enterprise Architecture Management tool within the organisation. We helped with the rollout, provided training to both business IT and users. We helped Architecture resources across 7 countries document their process and data components into the tool. We managed the entire work centrally, through onsite visits, teleconferences, and extensive training documentation.

THE BENEFITS

The work helped the client to build a consolidated architectural landscape for various areas of business including treasury, finance, risk management, actuarial, and reinsurance. Our work ensured extensive reuse and refinement of architectural components, increased collaboration, better ability to scope future work, and clear understanding of process and data owners across the organisation. Overall, we helped the successful delivery of key phase in the Solvency II programme at the client.